

Inspection of The Cabin Crew Out Of School Club

140 Sidegate Lane, Ipswich, Suffolk IP4 4JD

Inspection date: 18 May 2023

The quality and standards of early years provision

This inspection

Met

Previous inspection

Good

What is it like to attend this early years setting?

This provision meets requirements

Children enter the club happy and excited to see the staff and their friends. Staff provide a relaxing, enjoyable, safe and secure environment for the children to play in after a busy day at school. The exceptional staff plan a wealth of learning experiences that ignite children's interest. Children are very engaged in their selected activities. They show sustained levels of focus when they play. Children beam with delight as they play a game of chess with an adult. They concentrate and show resilience as adults teach them the rules of the game. Children eagerly seek out their friends and cheer each other on during a game of football. They give each other a 'high five' when they score a goal. Children create models out of clay, such as a volcano. They enthusiastically discuss with a visitor that volcanoes release 'hot lava' and 'melt things away'.

Staff are excellent role models. Children behave extremely well and demonstrate impeccable manners, such as saying 'please' and 'thank you'. There is a high level of mutual respect throughout the club. Staff frequently tell the children that they are really proud of them. Children of all ages play well together. They form strong friendships and enjoy each other's company.

What does the early years setting do well and what does it need to do better?

- Children enjoy their time in this stimulating, caring and nurturing environment. They are familiar with the routines of the club. As children arrive, they know to put away their belongings. Staff have a very strong focus on promoting inclusion and help all children to develop a sense of self-esteem and belonging in the club. Children form trusting relationships with the staff and feel safe and secure.
- Children are happy to share their experiences with visitors. They tell them that they love coming to the club and enjoy playing with their friends and being outside. Children comment that they like the food and that the staff are 'very friendly' and 'kind'.
- Children are physically active. They enjoy much of their time in the garden. Children have opportunities to run, play ball games or take part in group activities, such as bat-and-ball games and football.
- The cook prepares fresh and nutritious meals. Staff teach children about healthy lifestyles. Children fill the room with sounds of happy chatter and laughter as they engage with each other during mealtimes. They have in-depth conversations with their friends. For example, they chat about their day at school and what they are going to play with later.
- Staff ensure that children have lots of opportunities to develop their creative skills. They provide a range of materials for drawing and craft activities. Children enjoy the creative activities at the club. For example, they design their own cork

placemats. Staff invite children to explore the clay. Children share their thoughts and ideas with staff on what they are going to model. They listen to staff as they explain that 'you need to add water to the clay so it does not crack or break'.

- Children negotiate between themselves when participating in group games. They work together to establish the rules and how they are going to play the game. Children are confident to speak in a group situation.
- The management team is passionate and committed to provide high-quality care for the children. Managers successfully lead a very dedicated team of staff, who continuously support and encourage each other. Staff continually reflect on their practice to further enhance their already excellent club.
- Parents speak extremely highly of the club and the quality of care their children receive. They comment that the facilities are 'amazing' and that children experience lots of different activities. Parents say that the staff are 'like a family, very supportive and kind'. They also state that staff are always 'fully engaged with the children' and 'go above and beyond' in everything they do.

Safeguarding

The arrangements for safeguarding are effective.

Staff ensure that children's safety is their priority. They have a secure understanding of child protection issues. Staff know how to identify and report any concerns about children to keep them safe from harm and abuse. They attend regular safeguarding training and keep their knowledge up to date. Staff carry out regular risk assessments and make sure the club is safe and well maintained. They remain vigilant at all times and supervise children appropriately. The club has comprehensive safeguarding procedures and robust recruitment policies. Managers ensure that all staff are suitable to work with children. Staff are very clear on the procedures to follow should they have a concern about any other person working in the club.

Setting details

Unique reference number	251435
Local authority	Suffolk
Inspection number	10285960
Type of provision	Childcare on non-domestic premises
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Day care type	Out-of-school day care
Age range of children at time of inspection	4 to 11
Total number of places	56
Number of children on roll	182
Name of registered person	The Cabin Crew Out Of School Club Committee
Registered person unique reference number	RP904629
Telephone number	01473 715151
Date of previous inspection	26 October 2017

Information about this early years setting

The Cabin Crew Out Of School Club registered in 1996 and operates from premises within the grounds of Sidegate Primary School. The club employs 24 members of childcare staff. Of these, one holds an appropriate early years qualification at level 6, eight hold qualifications at level 3 and one holds a qualification at level 2. The club opens Monday to Friday, all year round. During term time, sessions are from 7.30am until 8.50am and from 3.15pm until 6pm. During school holidays, the club opens from 7.30am until 6pm.

Information about this inspection

Inspector

Diane Middleton

Inspection activities

- This was the first routine inspection the club received since the COVID-19 pandemic began. The inspector discussed the impact of the pandemic with the provider and has taken that into account in their evaluation of the provision.
- Children spoke to the inspector about what they enjoy doing while at the club.
- The inspector talked to staff at appropriate times during the inspection and took account of their views.
- The inspector observed the interactions between staff and children.
- Discussions were held between staff and the inspector to help establish staff's understanding of how to safeguard the children in their care.
- The deputy manager showed the inspector around the club. She told the inspector about the security measures in place to keep children safe.
- The nominated individual showed the inspector a range of documents, including evidence of staff's suitability checks, first-aid certificates and safeguarding policies.
- The inspector spoke to a number of parents and received written testimonials. The inspector took parents' views into account.
- The inspector joined the staff as they collected the younger children from the main school building.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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